



BUSINESS ANALYST MINDSET



1. Focus on business – calibrate solutions to business goals



7. Simplify until nothing can be removed



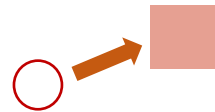
2. Solve the right problem



8. Take responsibility for shared understanding of business requirements



3. Question everything



9. Accept and embrace business change



4. Lead and facilitate



10. Be part of the solution



5. Analysis before synthesis; information before requirements



11. Expect human behavior from human beings



6. Uncover gaps – do not cover them up



12. Learn, adapt and thrive